

# Focus on Zero

Plan for Safety...Every Task, Every Day



## The SES "Zero Incidents" Program



Every employee, regardless of job function, is responsible for making SES a safe and healthy place to work. The goals of the safety and health program are simple: to create added value for our customers through "world class" performance in health, safety, and environmental protection and to emphasize the safety and well-being of our employees and subcontractors.

In order to project a strong safety and health culture outwardly, SES must first ensure a strong internal culture. The term *Focus Zero* has been adopted to represent this desired internal culture. *Focus Zero* means every employee must take responsibility to achieve:

- Zero Incidents (injuries and illnesses, property damage, and serious near misses)
- Zero Adverse Impacts (environmental stewardship)
- Zero Errors and Omissions (first-time quality)

Individual values directly affect and positively change behaviors. A strong, viable *Focus Zero* culture is achieved when employees take responsibility for their own behavior and for the behavior of every employee around them. *Focus Zero* reflects the philosophy of continual improvement. When an incident occurs, it is evaluated, system corrections are made, and the process starts over focusing on the ultimate drive towards zero.

The key ingredient to establishing a *Focus Zero* culture is leadership. Demonstrated leadership in support of safety and health from the CEO,

program management and operations is essential. Every level of management must commit to and demonstrate what it means to value safety and health. The safety and health program will provide training and communications to facilitate the establishment of a "Zero Incidents" culture, but success ultimately lies with each employee.

The *Focus Zero* safety culture emphasis is also to be communicated, encouraged, and adopted by our subcontractor workers on every SES project.

In summary, *Focus Zero* culture is:

- Defined by consistent beliefs, values, and behaviors among all members of the company
- A value and not just a priority
- A commitment - more than just a goal
- A mindset where any incident or injury is preventable
- A philosophy focused on the belief that people have intrinsic value
- The belief that relationships are the foundation of accomplishments, not just numbers and statistics
- Viewing at-risk behavior as an opportunity to share concerns, learn, coach, and build relationships

*Any questions, please contact Rich Rathnow at 865-481-7837, ext. 305, or cell 865-607-2197.*